

What is claimed is:

1. A method for managing message events associated with a plurality of message feeds provided to a user in a communication system, the method comprising the steps of:

5 collecting information regarding message events associated with each of the message feeds;

 updating a list of messages for the user based on the collected information;

 preparing an alert based on the updated list of messages;

 pushing the alert to a wireless device associated with the user; and

 archiving information associated with the updated list of messages.

2. A method according to claim 1, further comprising the step of:

 providing a link in the pushed alert for accessing the archived information via a wireless interface.

3. A method according to claim 1, wherein the message feeds comprise two or more of voice mail, fax mail, email, and an information source.

4. A method according to claim 3, wherein the message events include one or more of a
20 newly received voice mail, a deleted voice mail a read voice mail, a newly received email, a deleted email, a read email, a newly received fax, a deleted fax, a newly received information message, a deleted information message, a read information message, and a missed phone call.

5. A method according to claim 1, wherein the pushing step includes the step of pushing the alert using the WAP push protocol.

6. A method according to claim 1, wherein the preparing step includes the step of
5 preparing an indication of a most recent one of the message events.

7. A method according to claim 6, wherein the preparing step includes the step of preparing an identification of a caller associated with the most recent message event.

8. A method according to claim 1, wherein the preparing step includes the step of
10 preparing a respective total of messages associated with each of the message feeds.

9. An apparatus for managing message events associated with a plurality of message feeds provided to a user in a communication system, the apparatus comprising:

15 means for collecting information regarding message events associated with each of the message feeds;

means for updating a list of messages for the user based on the collected information;

means for preparing an alert based on the updated list of messages;

20 means for pushing the alert to a wireless device associated with the user; and

means for archiving information associated with the updated list of messages.

10. An apparatus according to claim 9, further comprising:

means for providing a link in the pushed alert for accessing the archived information via a wireless interface.

5 11. An apparatus according to claim 9, wherein the message feeds comprise two or more of voice mail, fax mail, email, and an information source.

10 12. An apparatus according to claim 11, wherein the message events include one or more of a newly received voice mail, a deleted voice mail a read voice mail, a newly received email, a deleted email, a read email, a newly received fax, a deleted fax, a newly received information message, a deleted information message, a read information message, and a missed phone call.

15 13. An apparatus according to claim 9, wherein the pushing means includes means for pushing the alert using the WAP push protocol.

14. An apparatus according to claim 9, wherein the preparing means includes means for preparing an indication of a most recent one of the message events.

20 15. An apparatus according to claim 14, wherein the preparing means includes means for preparing an identification of a caller associated with the most recent message event.

16. An apparatus according to claim 9, wherein the preparing means includes means for preparing a respective total of messages associated with each of the message feeds.

17. An apparatus for providing notifications about messages in a communication system
5 including a first messaging server adapted to store messages from a first message feed for a plurality of users and a second messaging server adapted to store messages from a second message feed for the plurality of users, the first message feed and the second message feed being associated with different types of messages, the apparatus comprising:

10 a notification server adapted to be coupled to both of the first and second messaging servers, the notification server collecting information about the messages stored for certain of the plurality of users, the notification server being adapted to push alerts based on the collected information to wireless devices associated with the certain users; and

15 an archive coupled to the notification server for storing message headers based on the collected information, the pushed alerts including a link for accessing the archive.

18. An apparatus according to claim 17, further comprising:

a wireless interface adapted to communicate with the wireless device in response to selection of the link included in the pushed alerts.

20 19. An apparatus according to claim 17, wherein the first message feed comprises one of a voice mail, fax mail, email, and an information source, and the second message feed comprises a different one of the voice mail, fax mail, email, and the information source.

20. An apparatus according to claim 17, wherein the communication system further includes a PBX coupled to a plurality of office phones associated with the certain users, one of the first and second message feeds being voice mail associated with the office phones.

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